Rose House

What makes diversion services work?
Core Values

Hope
Resiliency
Respect
Genuineness
Specificity
Empathy
Positive Expectation
Integrity
Three Components to Success

1. The Environment
2. Philosophy/Values
3. Staff/Training
Environment

1. Comfortable
2. Accessible
3. Safe
4. Clean
5. Home-like
6. Offer opportunities or Activities (structure)
Safe Comfortable Environment
The philosophy and values must firmly adhere to the practice that recovery is possible and that crisis is an opportunity to learn and grow in one’s community.
Staff must possess characteristics that promote a recovery based environment.

Training is designed to teach listening skills, recovery model, Values, Mission, Vision, Engagement skills, Service flow and Team Agreements.
Great Staff!
How does one open a house?

See handout
PEOPLE’s Continuum of Services

- Hospital Diversion
- In-Home Peer Companions
- Peer Warm Line
- Peer Emergency Room Services
- Clinic-based Peer Advocates
- Night’s Out